



February 2021

Pool/Spa/Clubhouse Remain Closed Until Further Notice; Per San Mateo County Health Policy & Planning Order # C19-5D-Appendix C-2

Winter months bring torrential rain, and strong wind gusts. I advise That all residents, check the exterior of their homes, roofs, and carports, for damage, and or weakened areas, that will need attention. Now is a good time to review your homeowner's insurance policies, and insure, that you have an up to date policy, and take the time to review your coverages, possibly, make adjustments to your policy, before the next storm arrives. It appears that the normal weather, (like other things), has changed. Our staff is constantly reviewing, the trees in the community, for hazardous conditions, and have an ongoing log, of trees that we are addressing.

Our staff has recently had to deal with several sewer system blockages, requiring costly cleanouts, & hydrojetting. We are finding clogs from diapers, rags, stucco patch, and other items, that **“should never be flushed down the toilet, or poured into the storm drains”**. Please dispose of items like these in the “Republic Waste Trash containers” provided for you.

STREET LIGHTS: Our Park Maintenance Staff is working hard to stay on top of repairs to the street lights through out the Community. Thanks to those residents who have dropped us a note when a light is observed out or staying on during the day. Thanks, we appreciate your help!

PG&E REBATES: PG&E has a website that offers information to homeowners on home improvement rebate offers. Please check PG&E website: <http://www.pge.com/myhome/saveenergymoney/rebates> - or come by the office if you do not have computer access, and we will be happy to help you.

ONLINE PAYMENTS: Consider making your monthly rental payment online! It's quick and easy – take the stress and worry out of paying your rent and guarantee you are on-time! For information and to register online go to: **WWW.PAYLEASE.COM (ZEGO)** You may also access directly from, (The Franciscan Website): **>thefranciscan.info.com<** Choose **Aperto Property Management/Bond** If you have any questions, please contact the office for further assistance.



Franciscan Park's Website >www.thefranciscan.info< features Park News, Rules and Regulations, Intent to Sell Forms, Newsletter Copies, Annual Income Certification Forms, Clubhouse Rental Applications, and other valuable information for Park residents-Check it out!

Safety & Policy

- **Speed Limit and Safe Driving Practices:** The Park speed limit is **15 MPH**. We ask residents to remind their guests of this important safety rule. **The biggest complaint we receive from residents, is about vehicles speeding!, and drivers, causing danger, to children & residents.**
- **Guests:** All guests must register with the Park office if they plan to stay more than a total of twenty (20) consecutive days. (A reminder, all tenants are responsible for their guests, and the guests actions while they are on the property).
- **Guests:** A reminder to Park residents to obtain Guest passes at the Park office for your guests. If you anticipate a larger group for a special occasion, please provide a guest list to the office or come by to discuss in advance. Guest parking is available for up to five (5) per household, which is located in the parking area by the clubhouse. Guest parking passes are obtained at the Guardshack, (front entrance).

Alcohol & Common Area: A reminder to residents and their guests that alcohol is not allowed anywhere in the common areas, including the BBQ area, clubhouse and pool. This is specifically stated in the Park Rules and is for the safety of all.

- **SAFE AT HOME REPAIRS** - minor home repairs related to warmth, safety & independence. Please call Lily at Rebuild Together Peninsula (650) 366-6597 x 226 for more info.
- **Meals-on-Wheels Program:** Call 650-991-8012 located at the Doelger Senior Center, 101 Lake Merced Blvd. in Daly City - for more information on the food assistance programs.



- **The CARE/FERA** utility discount info and **Medical Baseline application** and info are available at the Park office or you can contact PG&E at www.pge.com.
- **CALL 211** - to access thousands of health and human service programs in the Bay Area. 211 is free, confidential and available 24 hours a day in more than 150 languages.
- **CERT (Community Emergency Response Team), Team Meeting first Tuesday of every month 7:00 PM, Contact John Conklin, 650-994-4143 for info.**
- **Bible Study Group: Thursdays, 1000am-1100am** Call Doug Lunde (650)291-4524 for info.
- **Care Credit (Vet Care Payment Plan)** The San Mateo County SPCA advises of this no interest plan available through veterinary hospitals and San Mateo Animal Hospital for pet care. Call (650) 345-1655 for more info.

Manufactured-Mobile Home Energy Efficiency Program –
Sponsored by PG&E and Synergy Companies – flyer and application are in this newsletter or you may call 1-(800) 439-0610 x 165

FREE CURBSIDE CLEAN UP! : Republic Waste offers an annual curb-side clean-up of bulk items to Daly City residents. Call Republic Waste at (650) 756-1130 to schedule your pick up.

Free Electronic Waste drop off - It is illegal to throw electronic waste in the trash or to dump anything on public or private property – including sidewalks, roads, and parks. Live green and recycle in the appropriate way! For future drop off dates please call (650) 991-8127 or check the City website www.dalycity.org



Energy Upgrade California – A new statewide rebate program for energy-efficient home improvements – with rebates worth up to \$4,000 is being offered by the California Energy Commission, local governments, utility companies, and the CPUC. Website is: www.EnergyUpgradeCA.org or call (855) 464-8484.

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Notice of Utility Assistance to Low Income Persons

As required by Civil Code 798.43.1, please note that the California Alternate Rate for Energy (**CARE**) program offers a discount on monthly gas or electric bills for qualifying low income residents. The serving utility for our manufactured home community is, **Pacific Gas & Electric**, and you may contact phone number **1-866-743-2273**.

Also if your heater pilot light goes out, and you are unable to relight it, you may call PG&E at 1-800-743-5000. Advise them that you live at 700 Hoffman Street, give them your own address, and tell them that you live in a sub metered community. They will send a service person as available to help.

Sincerely,

Jon Hall

Franciscan Park Property Manager